

From: Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Sent time: 02/28/2023 10:36:05 AM
To: Don Cole <Don.Cole@mercergov.org>; Nora Grant/USA <Nora.Grant@cushwake.com>
Cc: Misty Cozzitorto/USA <Misty.Cozzitorto@cushwake.com>
Subject: RE: Code Compliance Notice - 77 Central Apartments
Attachments: image003.png image004.jpg image005.png image006.png

Hi Don,

Yes, Nora will be transferring to another property within our company soon; however, in the meantime, please continue to include her and myself. Also, I am looping in our Managing Director, Misty Cozzitorto.

Misty, Don is with the City of Mercer Island.

Thank you,

Jenny Richards
Regional Manager
Asset Services - Multifamily, Americas

Mobile: +1 425 280-9682
jennifer.richards@cushwake.com



11235 SE 6th St, Suite 200A
Bellevue, WA 98004 | USA
cushmanwakefield.com
cushwakeliving.com

[LinkedIn](#) | [Facebook](#) | [Twitter](#) | [YouTube](#) | [Instagram](#)

From: Don Cole <Don.Cole@mercergov.org>
Sent: Tuesday, February 28, 2023 10:25 AM
To: Nora Grant/USA <Nora.Grant@cushwake.com>; Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Subject: RE: Code Compliance Notice - 77 Central Apartments

External Mail

Jenny and Nora,

Nora mentioned that she is still a responsible person regarding this situation and that there might be another property manager on site as she is changing her position. In case responsibilities have changed, please confirm the person that would be responsible for the repairs, and I will direct inquiries appropriately.

Thanks again.

From: Don Cole
Sent: Tuesday, February 28, 2023 10:17 AM
To: Nora Grant/USA <Nora.Grant@cushwake.com>; Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Subject: RE: Code Compliance Notice - 77 Central Apartments

Hello Jenny and Nora,

Can you please provide an update this morning on the status of parts arrival and the heating system repair status?

Thanks in advance.

Don Cole
Building Official
City of Mercer Island - Community Planning & Development
206.275.7701 | mercerisland.gov/cpd | mybuildingpermit.com

Notice: Emails and attachments may be subject to disclosure pursuant to the Public Records Act (chapter 42.56 RCW).

MI_0103

From: Nora Grant/USA <Nora.Grant@cushwake.com>
Sent: Wednesday, February 22, 2023 10:46 AM
To: Don Cole <Don.Cole@mercergov.org>; Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Subject: Re: Code Compliance Notice - 77 Central Apartments

Hello Don,

Last week we were able to get A201's HVAC up and running. We are still down with 26 units with out heat. We have the coils being made in Thailand and shipping over to us with a tracking number once they are completed. As for our temporary heat we have ordered newer/ nicer heaters that have been dropped off to the residents about 2 weeks ago, and we have heard only good news about the heaters. We are consistently waiting on updates for the parts, but we do not have any more information at this time. We only have 2 systems down and once those are repaired all of the residents will have HVAC.

Thank you,

Nora Grant

Property Manager, Multifamily

77 Central Apartments

Direct: +1 206 230 8888

Fax: +1 206 230 8889

nora.grant@cushwake.com



Pinnacle is now Cushman & Wakefield

2630 77th AVE SE

Mercer Island, WA 98040 USA

cushmanwakefield.com

cushwakeliving.com

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From: Don Cole <Don.Cole@mercergov.org>
Sent: Tuesday, February 21, 2023 10:23 AM
To: Jenny Richards/USA <Jennifer.Richards@cushwake.com>; Nora Grant/USA <Nora.Grant@cushwake.com>
Subject: RE: Code Compliance Notice - 77 Central Apartments

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Hello Jenny and Nora,

MI_0104

I have received multiple email notifications from tenants stating that the permanent heating systems within their units are still not operational. Please confirm which units do not have heat at this time.

Also, please provide an update on restoration efforts and the anticipated date that permanent heat will be restored to all units.

Thank you in advance for providing this information.

Don Cole

Building Official

City of Mercer Island - Community Planning & Development

206.275.7701 | mercerisland.gov/cpd | mybuildingpermit.com

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The City of Mercer Island utilizes a hybrid working environment. City Hall is open for walk-in service on Tuesday – Wednesday – Thursday from 9 AM to 4 PM. CPD staff are available by phone on Monday – Friday from 8:30 AM – 5 PM. Please see the City's [Facility and Program Information](#) page for other City service hours of operation.

From: Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Sent: Thursday, January 26, 2023 12:36 PM
To: Don Cole <Don.Cole@mercergov.org>
Subject: RE: Code Compliance Notice - 77 Central Apartments

Hi Don,

Received.

Thank you,

Jenny Richards

Regional Manager

Asset Services - Multifamily, Americas

Mobile: +1 425 280-9682

jennifer.richards@cushwake.com



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From: Don Cole <Don.Cole@mercergov.org>
Sent: Wednesday, January 25, 2023 2:37 PM
To: Jenny Richards/USA <Jennifer.Richards@cushwake.com>
Subject: Code Compliance Notice - 77 Central Apartments

External Mail

Hello Jenny,

Please confirm your receipt of the attached Code Compliance Notice regarding the repair of the heating system serving multiple units at the subject property. Also, a paper copy will be mailed.

Please let me know if you have any questions.

Don Cole

Building Official

City of Mercer Island - Community Planning & Development

MI_0105

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External Mail



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